

1-Year Limited Service Warranty

In the unlikely event that you have problems with the painting or tiling we completed, you can call Arnold's Painting LLC to have the problems corrected.

- For this warranty to be effective, you must have:
- Paid the contract in full upon completion.
- Retained a copy of the original contract.

Arnold's Painting LLC will:

- Perform any covered repairs at no labor cost to you, the original purchaser.
- Perform any covered repairs to surface preparation as described in original contract.
- Perform any covered repairs only on specific areas where peeling and/or blistering has occurred and/or where tile or grout failure has occurred. An exact color match cannot be assured, as there is the likelihood that the original paint or grout will have faded.

What you should do to have repairs performed:

- Contact Arnold's Painting LLC by phone at 570-826-0209 or website.
- Arnold's Painting LLC will arrange for an inspection of your property and notify you promptly of the nature and extent (if any) of the covered repairs and will plan for performing the repairs.

The Warranty does NOT cover:

- The cost of paint or materials required to perform the covered repairs.
- Any work where you provided the paint or materials that were used.
- Any area where you or a non-employee of Arnold's Painting LLC has attempted to do surface preparation.
- Any loose tile, failed grout, peeling or blistering of paint that Arnold's Painting LLC determines is the result of an interior/exterior moisture due to structural problems.
- Properly applied paint will blister and peel, usually to bare wood, in areas where there is a large amount of interior moisture that is inadequately ventilated. For this reason, this Warranty does not include the exterior siding, window frames, etc. adjacent to your kitchens and bathrooms.
- Any peeling or blistering that Arnold's Painting LLC determines is the result of an exterior moisture and/or structural problems in areas where there is persistent exterior moisture. This includes, but is not limited to, leaking roofs, gutters filled with leaves and debris, dirt and debris within six inches of the bottom siding.
- Any peeling or blistering or cracking that Arnold's Painting LLC determines is the result of buildup of excessive layers of paint. A painted surface can hold so many layers of paint before the weight of the newer layers begin pulling the older layers away from the original substrate (wood, masonry, metal, etc.). At what point this happens is impossible to predict, though its likelihood increases with each successive layer of paint.
- Any fine cracking of older layers of paint. This is common on older homes with previous layers of paint. Eventually these cracks will show through the newly applied topcoat.
- Any failure due to a manufacturing defect in substrate. Siding material made from composite wood products may result in paint adhesion problems.
- Varnished surfaces or surfaces made of, or containing, galvanized metal.
- Conditions that are the result of a failure in the paint itself. Including but not limited to, fading, chalking, flashing, and lapping.
- The appearance of mildew, mold, or any other environmental conditions.

- The appearance of cracks due to earthquakes or ground movement.
- Bleeding knotholes, rust stains and/ or cedar bleed. Cedar bleed is the result of naturally occurring tannins in the wood and is unrelated to paint application.
- Any horizontal surface or any surface that is the result of a structural design that permits moisture to collect. This includes, but is not limited to decks, railings, stairs, porches, roofs and gutters.

THIS LIMITED WARRANTY IS THE ONLY EXPRESS WARRANTY MADE BY ARNOLD'S PAINTING LLC AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. THIS WARRANTY IS APPLICABLE TO THE PAINTING OR TILING SERVICES PROVIDED TO THE ORIGINAL ADDRESS.

In regards to the Exterior Preparation and Painting/Staining at the referenced property, Arnold's Painting LLC will provide the necessary labor and equipment to prepare, prime and paint or stain the exterior as detailed below.

Items specifically included:

- Apply a full coat of premium primer to all exposed siding and trim before application of the finish coat(s) of paint

Items specifically excluded:

- Washing windows (may be conducted at an added cost)
- Removal of pre-existing paint spatters from floors, walkways, hardware and/or windows (may be conducted at an added cost)
- Painting of vinyl/aluminum windows & doors
- Painting of vinyl/aluminum trim components (soffit, fascia, etc.)
- Restoration/Power washing & stain/sealing wood deck & rail

Included warranty Period:

Arnold's Painting LLC warrants labor and materials for a period of 1 year. Responsibility is limited to the supply of labor and materials to correct the defective condition.

This warranty specifically excludes damages caused by accident/abuse, weather conditions such as temperature changes or excessive moisture, structural problems, defective building materials or faulty workmanship by others.

Preparation:

- Unless otherwise noted, surfaces to be re-painted/stained will be power washed with a high power sprayer prior to preparation.
- Peeling areas will be scraped and sanded to provide a smooth surface for painting.
- Wood cracks and joints will be sealed with a paint-grade caulking.
- Areas will be protected with drop-clothes as required to prevent damage from over-spray or paint spatters.
- Failed grout areas will be thoroughly cleaned, new grout applied, let dry for 24 hours and apply grout sealer.
- Failed tile areas will be thoroughly cleaned, new adhesive applied, place and grout the tiles, let dry for 24 hours and apply grout sealer.

Colors:

- Colors must be chosen 1 week prior to start date.
 - Custom colors and/or color matching can be provided at extra charge.
 - Choice of color may affect the number of coats required for adequate coverage.
- If beyond the scope of work specified above (Than a **Change Orders** may be required).

Change Orders:

Work crews are not authorized to complete work beyond the detailed specifications above without a written and signed change order. Please contact our office for an estimate on any additional work.